# Software Engineer – Solution Analyst

**Based in:** London / New York
**Reports to:** Head of Product.
**Company Profile:** genesis is a software house operating in the Financial Services Industry which with its disruptive and innovative technology, positions itself today as a highly successful FinTech scale up.

**Client Solutions and Technology platform**

Genesis is building front and middle office solutions for customers in the Financial Services Industry which are all based upon the innovative genesis microservices backend framework and leveraging the equally innovative genesis web and wpf frameworks.

The team is responsible for designing, building and maintaining solutions which are based on the genesis frameworks and tailored to the needs of our expanding client base.

The Solution Analyst is a pivotal role in delivering these solutions.

The role holder will typically spend part of their time on customer sites

**Responsibilities**

- Interfacing with clients to gather solution requirements (typically working on multiple assignments in parallel)
- Understanding the current and proposed business process that the solution is intended to solve for
- Understanding the wider business flows and systems at the customer site that provide the context into which a new solution will be introduced
- Analyzing/understanding client data (because the data often conveys context & requirements that can otherwise be missed)
- Distilling the understanding of client context/requirements into short documents and diagrams to communicate those internally and back to the client
- Understanding where new solutions overlap with and can re-use elements from existing solutions
- Working with the technical architect & product development team to help them understand business requirements and input to the solution detailed design
- Present back to the customer both their requirements and the features of the new solution to solve them
- Set project milestones and be responsible for keeping track of the progress
- Manage and maintain regular contact with the relevant project sponsors at the customer
- Performing a degree of QA for new product feature releases in preparation for delivering to the clients.
- Have ownership in delivering and maintaining genesis products

**Job Requirements**

**Experience**

- BA/BSc (or higher) from a good university.
- Proven industry experience as a Business/Solution Analyst.
- Proven industry experience following Agile Software Development practices.
- Proven industry experience of working with business stakeholders and external clients
- A good understanding of practices related to financial applications
- Knowledge of the typical flows and functionality associated with handing business flows in one or more asset types; equities, fixed income, FX, listed future and option, OTC derivatives

**Required Skills**

- The ability to translate business concepts into system requirements
- The ability to constructively participate and critique in technical and functional discussions
- Understand the technical make up of Genesis products in such a way they can be explained to non-technical users.
- Ability to perform gap analysis

**Personal skills**

- Very strong problem-solving and analytical skills.
- Very strong communication and interpersonal skills. Ability to explain technical concepts to non-technical persons.
- Must continually strive to acquire new skills in relevant technology and business.
- Ability to work both independently and in groups and be able to set own goals based on shifting priorities.
- Ability to maintain confidence and composure in stressful situations.
- Self-starter with strong sense of ownership.